

Partial Premises Closure: Guidance

Due to the coronavirus restrictions, many businesses are having to temporarily or partially close, and allow staff to help sustain operations via home working. If your building is facing limited staff onsite presence due to the coronavirus, you may experience some issues with access control, lone working and security concerns. We wanted to give you some general advice about how to protect your premises during any temporary and partial closures. This guidance is from a risk management perspective only. Any queries relating to insurance cover should be made with your insurance advisor or broker.

Risk Control Measures

- Access Control: Please carry out a security risk assessment including a review of your access control measures to ensure areas that are not in use are secured.
- **Close-down Checks:** Ensure close-down check are completed as standard. For example, setting intruder alarm, closing internal fire doors.
- **Intruder Alarm:** If there are any unoccupied buildings on site, ensure the intruder alarm is set in for these areas i.e. zoned. If your site has security guarding, still consider setting intruder alarm expect for when the hourly security patrols are being completed.
- Maintenance: So far as is reasonably practical, there is an expectation that essential maintenance continues with any remedial measures completed. Premises that have Building Management Systems (BMS) with remote alerts should continue to be responded to. If possible, ensure gutters and drains are clear of debris, ahead of winter setting in.
- **Hot Work:** The emergency services may be strained at this time. Therefore, high risk activities such as hot work should be avoided or changed to lower risk alternatives. Please note, hot work must not be undertaken if you have isolated the sprinkler system.
- **Hot Work Permit:** If hot work needs to continue, please ensure a task area risk assessment is completed, a Hot Work Permit is issued and named fire watchers are providers. More information can be found in our article here.
- **Contractor Control:** Work with your contractor to ensure that their work area has been left in safe condition. For example, fire detection systems are reinstated, hazardous materials have been removed from site and fire and access doors have been secured.
- Fire Systems: Ensure that any fire and/or sprinkler systems are fully operational
- Waste bins: Empty all waste bins and relocate to a secure area, ideally at least 10 metres from the building. If this is not possible and bins and skips are within 10m these should have lockable lids.
- **Unattended Processes:** Avoid unattended hazardous processes if there are insufficient staff available to manage the process and or respond in the event of an emergency.

Other Considerations:

- If your site normally has 24-hour occupation and you subsequently decide to completely close the site, please contact Zurich for advice.
- We have produced separate guides for temporarily (but fully) closed premises, refurbishment and construction sites.
- Please update any relevant risk assessments, for example: lone working, that remaining site staff include trained fire wardens, knowledge of the action to take in the event of an emergency.
- With a limited staff presence, employees and contractors must not be exposed to new tasks for which they have not received appropriate training e.g. working at height or use of machinery.

For additional or updated information, please consult our website at: www.zurich.com.au

Partial Closedown Checklist

Site checks				
All external doors are secured, and access is restricted	Yes		No	Date:
Are trained staff available to conduct close down procedures	Yes	•	No	Date:
All internal fire doors are shut	Yes	•	No	Date:
Empty waste bins and relocate 10 metres from the building	Yes	•	No	Date:
Fire alarm is operational, and any faults reported/rectified	Yes	•	No	Date:
Sprinkler systems are fully operational	Yes	•	No	Date:
Can you set your intruder alarm to any unoccupied building(s) on site i.e. zone alarm	Yes	•	No	Date:
Can any planned hot work activities be delayed or switched to lower risk alternatives	Yes	•	No	Date:
Hot work permit procedures strictly are adhered to	Yes	•	No	Date:
Have maintenance contractors left the site in a safe condition	Yes	•	No	Date:
Avoid any unattended hazardous processes	Yes		No	Date:

Important Notice:

Only you can make your workplace safe. Any risk management duties of your company cannot be delegated and Zurich Australian Insurance Ltd ABN 13 000 296 640 or any of its affiliated companies (hereinafter 'Zurich') accepts no delegation and cannot assume any of those risk management duties and/or decisions. Zurich will assist you by providing the specific risk management consulting and services for which you have contracted. Zurich makes no warranties in conjunction with those services, and it undertakes no obligations other than as set out in the contract.

All information contained in this document has been compiled and obtained from sources believed to be reliable and credible but no representation or warranty, express or implied, is made by Zurich as to their accuracy or completeness. Some of the information contained herein may be time sensitive. Thus, you should consult the most recent referenced material.

We understand that some of the advice given in this document may be impractical due to ever-changing circumstances and government advice or restrictions. Some advice may not apply to your circumstances. We have attempted to provide as much succinct advice as quickly as we could to assist you.

Information relating to risk services is intended as a general description of certain types of risk and/or risk mitigation services available to qualified customers. Zurich and its employees do not assume any liability of any kind whatsoever, resulting from the use, or reliance upon any information, material or procedure contained herein. Zurich and its employees do not guarantee particular outcomes and there may be conditions on your premises or within your organization which may not be apparent to us. You are in the best position to understand your business and your organization and to take steps to minimize risk, and we wish to assist you by providing the information and tools to assess your changing risk environment

Confidential: For questions related to the duplication or distribution of this document, please contact your Zurich representative.

Copyright © 2020 Zurich LWIN-015435-2020